

Yes, it appears there were multiple problems last week. From what I can find out, the whois records for all the hosted domains were changed, pointing the DNS at 209.145.192.21 ... the problem with that was that there was no such machine in existence! I noticed my domains were dead as yours was, and worked with Dan and we got things resolved...but nobody knew why it started working. I suspect it is a cache problem, where the old addresses were cached, and conflicted with the new addresses, and things just quit, 209.145.192.21 vanished, til the cache finally got dumped and reloaded. I know they are working on a couple new DNS server machines down there, so hopefully those will fix the flakey operation we have been experiencing.

Actually, my tests showed some servers had one address, and other servers had another address, a real mess. And, it seemed fixed, then after 24 hours it went wacky again.

I did not know you had problems until I got this email. I could have spotted the problem early, knowing what I had found to that point already.

From what I understand from Dan, the DNS servers are Slackware Linux, so should work well.

I'm very little involved in operations now. But, if you have these kinds of problems, it is okay to give me a call 639-3331 at home or 300-7866 cell, and I'll try to expedite things if I can.

As with clarkdale.az.us I also forward data to the site every few minutes, so I discover problems quickly as my machines at home start to complain right away.

There was also another problem last week. A huge upstream ISP had a problem, and hundreds of the biggest sites were down for 2 days. I forgot the name of the ISP, but its a big hosting service.

Making changes en masse to the name records at internic is problematic. We did it twice with minimal problem, but we set up for it a month or more in advance. I know they did not do that in this case, they just did a quick switch. That makes a lot of typing for guys at internic and some are not very organized, and make mistakes of all kinds.

I'm guessing this is what happened in your case..."uh, forgot some stuff...". heh heh

I'm sorry this kind of thing happened. I'm really hoping soon these kinds of problems will get ironed out as aspect1 gets their new servers operational.

Thanks for the pdf file. That is good data and shows some things that really need to be addressed.

If it goes down again, let me know, and I'll try to get someone to address the problem quickly.

Regards,  
Del Winiecki